

CITY OF HARVEY MUNICIPAL UTILITIES POLICY GUIDE

AVAILABILITY OF SERVICE:

Residential Commercial

Water - \$20.00 (2000 Gallons) Water - \$21.00 (2000 Gallons)

Water Main I - \$10.00 Water Main I - \$10.00

Sewer - \$10.50 Sewer - \$12.50

Garbage - \$20.00 Garbage - Special Fixed Rate

Street Lights - \$1.50 Street Lights - \$1.50 Recycling - \$2.00 Recycling - \$2.00 Water Main II - \$7.20 Water Main II - \$7.20 Mosquito Control - \$1.00 Mosquito Control - \$1.00

Infrastructure - \$1.50 Infrastructure - \$1.50

Water is \$6.00 per thousand after the first 2000 gallons.

Utility Deposit

Deposit – A \$75.00 deposit will be required to be paid prior to the start of service. The deposit will be kept until the customer leaves this property. If you are a renter, it will be applied to the final bill when you move out and a refund will be given if due. If you are an owner, you will receive the \$75.00 back in credit on your bill after one year providing you have made your payments on time during that year.

Billing and Payment

Utility bills are sent out the first day of each month. They are due and payable within 20 days of the billing date. If you're interested in receiving your bill via e-mail, contact the City Office.

Payments can be mailed, dropped off at the office, or placed in the payment box outside the front door and be paid by check, money order, cash, automatically through your bank account (forms are available at the City Office or on our website), or paid online by going to www.harveyndpayments.com.

Delinquent Accounts & Shut-off Policy

A penalty of \$5.00 will be applied to bills 30 days past due and over.

If your bill becomes 30 days past due, you will receive a Shut-Off Notice. The customer will have 15 days from the date of notice to pay their bill. If payment is not received by 1:00pm on the due date, water will be shut off and services terminated. You will be required to pay the bill in full plus a \$100.00 connection fee before water is turned back on and services reinstated.

Returned Check Policy

If a check is returned to the City due to insufficient funds or a closed account, a service fee of \$10.00 will be charged to the customer. The customer will also need to make the check good within 5 days with a CASH payment only. Failure to do this will result in disconnection of utilities.

Water_Meters

Water meters are read automatically at the end of each month. All meters are the property of the City of Harvey. For the sole purpose of repairing, installing, reading, approving, inspecting, or disconnecting; owners must allow the City of Harvey entry to the meter at any reasonable time during the day.

Garbage Service

South side pickup is on Tuesdays.

North side pickup is on Thursdays.

Commercial is Monday and Wednesday.

All customers are supplied with one 96-gallon blue tote from M & M Sanitation. Additional totes are available for \$10 more per month per tote. Containers shall be placed on the street no later than 7 a.m. the morning of your garbage pickup day. No garbage outside the tote will be picked up. No garbage in containers other than your provided tote will be picked up. No garbage shall be burned within the City. If you have large items you would like picked up, contact the City Office. There will be an extra charge for each item. Grass, leaves, and branches can be hauled to the designated area behind the City shop located at 513 Irving Ave.

If you are planning a construction project or cleaning out, we have 4yard dumpsters available. Please call the office for price and availability.

If there is a change to the garbage schedule, listen to KHND 1470 AM to see when pickup will be or check out our Facebook page for the latest updates.

Recycling

Hav-it Recycling picks up recycling the first Wednesday of each month. They accept newspapers, magazines, junk mail, paper, corrugated cardboard, aluminum cans, books, and metal cans (with labels removed and cans washed out).

Furry Friends

All dogs and cats are required to be licensed within the City. The cost is \$5.00 per year and can be purchased at the City Office. Proof of rabies vaccinations is required.

Building Permits

If you are building a garage, shed, deck or an addition to your house, you are required to get a building permit from the City of Harvey before any construction begins. You do not need a permit for siding your house, shingling or windows. If you want to move a building or shed onto your property, you must first get a moving permit. A permit is not required to put up a fence. No fence shall be over 3 feet in the front yard and not over 6 feet in the rear. They may not be located nearer than 5 feet of the rear lot line if adjacent to an existing or platted alley. If you are not sure where your property lines lie, we recommend getting them surveyed.

Ending Statement

The City Council and the City of Harvey reserve the right to change the City of Harvey Municipal Utilities Guide without notification to its customers.

Policy Adopted by Harvey City Council on April 7th, 2003. Updated June 1st, 2023.

The City of Harvey is an Equal Opportunity Provider